

DECT Comfort calls



DW Office USB

 **SENNHEISER**



Ear hook



Headband

DW Office USB Single-sided DECT headset

Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safely ensured that the ActiveGard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what's important: the CONVERSATION.

Benefits and Features:

- Dedicated to work with your softphones
- Iconic design – crafted for best comfort
- Sennheiser HD voice clarity – wideband sound for natural listening experiences
- High comfort wearing styles - choose between ear hook and headband wearing style
- Noise-canceling microphone filters out unwanted background noise
- Pairing for desk sharing and phone conferences – intuitive and easy to set up
- Microphone mute and volume up and down – intuitive user interface
- Full workday talk time – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- Re-charge 50% of your battery in 20 minutes – intelligent fast charging
- Long distance wireless range – in typical office building: up to 55 m and in line of sight: up to 180 m
- ActiveGard™ technology – protects your hearing against acoustic shock

Product Information

Product name	DW Office USB - EU	DW Office USB - UK	DW Office USB- US	DW Office USB - AUS
Order name	DW 10 USB – EU	DW 10 USB – UK	DW 10 USB – US	DW 10 USB – AUS
EAN No.	40 44155 05046 2	40 44155 05047 9	40 44155 05048 6	40 44155 05049 3
UPC No.	6 15104 17967 7	6 15104 17969 1	6 15104 17972 1	6 15104 17974 5
Art. No.	504312	504313	504314	504315
Technical Data				
DECT for EU, UK, AUS	DECT CAT-iq (1.880 to 1.900 MHz)			
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)			
GAP compatible	Yes (Headset)			
Headset	Connect to Base			
Base Station	Connect to softphone			
Headset Auto Link to Base	Yes, can be activated on the base station			
Firmware Requirement	V. 89 or higher for headset and base			
EHS (Electronic Hook Switch)	Yes (accessory – order EHS adapter separately)			
Mechanical Hook Lifter	HSL 10 (accessory – order separately)			
Microphone				
Frequency response Wideband Mode	150 Hz – 6.8 KHz			
Frequency response Narrowband Mode	300 Hz – 3.5 KHz			
Mute Microphone	Yes			
Speaker				
Speaker type	Neodymium Magnet Speaker			
Frequency response Wideband Mode	150 Hz – 6.8 KHz			
Frequency response Narrowband Mode	300 Hz – 3.5 KHz			
All acoustic parts observe the TIA-920 wideband standards				

Product Information

General Data				
Operational temperature range	+5 °C to + 45 °C (+41 °F to +113 °F)			
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)			
Weight, ear hook version	22 g			
Weight, headband version	50 g			
Ear pad size	ø 50 mm / 1.96 inches			
Battery (Lithium Polymer)	Exchangeable for service (see manual)			
Personalization	Yes with nameplate on headset			
Range – line of sight	180 m			
Range – in typical office building	55 m			
Automatic power adjustment	Yes (distance between headset and base)			
Talk time in Wideband Mode	Up to 8 hours			
Talk time in Narrowband Mode	Up to 12 hours			
Stand by time	Up to 100 Hours			
Auto – headset OFF when out of range	Yes ➡ after 30 minutes			
Charge time 0 – 50%	20 minutes			
Charge time 0 – 100%	1 hour			
Packaging				
Package dimensions (H x W x D)	16.5 cm x 16 cm x 16 cm			
Package weight	940 g			
Units in distributor master carton	8			
Master carton dimensions (H x W x D)	36 x 38 x 38 cm			
Master carton weight	8.85 kg			
Safety				
Automatic Acoustic Shock Protection	YES ➡ ActiveGard™			
EU/AUS Limiter	YES ➡ Activation by dip switch			
Delivery content				
<ul style="list-style-type: none">■ Headset (with name plate for ear hook and distance holder)■ Base Station■ Power supply■ USB cable■ Audio phone cable■ Headband■ 1 bendable ear hook (mounted on headset)■ Name plate holder for headband and name plate instruction■ Printed QuickGuide■ CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program■ Printed safety guide				
Accessories				
	Order name	Art. No	EAN No.	UPC No.
Spare earhook set	EH set DW 10 F	504352	40 44155 050868	6 15104 18035 2
EHS Avaya adapter	CEHS-AV 01	504100	40 44155 047387	6 15104 17407 8
EHS Avaya adapter	CEHS-AV 03	504536	40 44155 081671	6 15104 23371 3
EHS Snom adapter	CEHS-SN 01	504101	40 44155 047394	6 15104 17408 5
EHS Snom adapter	CEHS-SN 02	504188	40 44155 074574	6 15104 22297 7
EHS Alcatel adapter	CEHS-AL 01	504102	40 44155 047400	6 15104 17422 1
EHS Cisco adapter	CEHS-CI 01	504103	40 44155 047417	6 15104 17423 8
EHS Cisco adapter	CEHS-CI 02	504533	40 44155 080230	6 15104 23183 2
EHS Polycom adapter	CEHS-PO 01	504104	40 44155 047424	6 15104 17424 5
EHS DHSG adapter	CEHS-DHSG	504105	40 44155 047431	6 15104 17425 2
Headset charger	CH 10	504366	40 44155 050998	6 15104 18053 6
Spare HS Charger - USB	CH 10 USB	504365	40 44155 051001	6 15104 18055 0
Handset Lifter	HSL 10	500712	40 44156 012384	6 15104 11795 2
Interface box for AEI EHS	TCI 01	500275	40 44156 001913	6 15104 10232 3
Multi USB Power Source	MCH 7	504348	40 44155 050820	6 15104 18030 7
Single components				
Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare.				
	Order name	Art. No	EAN No.	UPC No.
Single headset of DW 10	DW 10 HS	504324	40 44155 050585	6 15104 17992 9
DW Base set for DW USB series	DW BS USB - EU	504334	40 44155 050684	6 15104 18009 3
DW Base set for DW USB series	DW BS USB - UK	504335	40 44155 050691	6 15104 18010 9
DW Base set for DW USB series	DW BS USB - US	504336	40 44155 050707	6 15104 18011 6
DW Base set for DW USB series	DW BS USB - AUS	504337	40 44155 050714	6 15104 18012 3
Base including power supply, audio cable and USB cable				

Product Information

Spare parts				
	Order name	Art. No	EAN No.	UPC No.
Power supply US	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
Power supply AUS	UNI PS AUS 01	520334	40 44156 023083	6 15104 13459 1
Power supply UK	UNI PS UK 01	92892	40 12418 928926	6 15104 92892 3
Power supply EU	UNI PS EU 01	94707	40 12418 947071	6 15104 94707 8
Spare battery	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
Headband	SHS 02 DW 10 spare	504344	40 44155 050783	6 15104 18024 6
Earpad	HZP 25 DW 10	504349	40 44155 050837	6 15104 18031 4
Earhook bendable	EH DW 10 B	504370	40 44155 051049	6 15104 18062 8
Name plate set	Name plate set, DW 10	504353	40 44155 050875	6 15104 18036 9
Audio cable RJ 45 – RJ 9	RJ 45 - RJ9 - DW	504364	40 44155 050981	6 15104 18052 9
USB cable	USB cable - DW	504363	40 44155 050974	6 15104 18051 2
Fixation kit for Handset Lifter	Fixation kit - HSL10	504032	40 44155 046984	6 15104 17342 2
Type approvals				
Worldwide	TCO '07			
Europe	EMC - EN 301489-6			
CE	RADIO - EN 301406			
	Safety - EN 60950-1			
	SAR (headset) - EN 50360 ref. EN 62209-1			
USA:	This product meets the safety requirements of CSA No. 231437			
Approved by				
Canada:	Industry Canada RSS 213 Issue 2			
USA:	IC ID 2099 D-TDB1 (base station)			
	IC ID 2099 D-TDH1 (headset)			
	FCC 47 CFR Part 15 (d)			
	FCC ID: DMOCDBDIB (base station)			
Australia	FCC ID: DMOCDHDKB (headset)			
	AS/ACIF S004			